

ACUPUNCTURE INTAKE

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THE TEAL CENTER FOR THERAPEUTIC BODYWORK

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Name :	<input type="radio"/> Male <input type="radio"/> Female / Age:	Height in	ft	BMI:	Telephone:
		Weight	lbs		
Address :	Occupation :			Email:	

Primary complaint	
Symptoms	
Health History	
Date of Onset	
How started	
What factors contribute to aggravation? When?	
What factors help improvement? When?	

Secondary complaint: _____

Onset : _____

History : _____

Current health issues: _____

Past health issues & surgery: _____

Current medications or supplements: _____

Known allergies or side effects: _____

Pulse : Floating, Deep, Slow, Rapid, Excess(강), Minute(약), String(현),

Tongue : Pale, Red , Thick, Thin, Swollen, Gloss peeled(경면설)

Basic Charting : Check the box or circle if it is applicable.

Sickness

- ① Cold with a sore throat : Easily get sore throated. Have a sore throat. Hurts to swallow
- ② Fever : Low ~ High
- ③ Body Aches : Feels chilly. Body aches. ④Cold : Runny nose, Phlegm, Coughing

Cold

- ★Easily trembles with cold because my body is generally cold. Usually Often Sometimes Rarely
- ★My lower abdomen gets cold. Usually Often Sometimes Rarely

Heat

- ★Get hot easily because I have a lot of heat in my body. Usually Often Sometimes Rarely
- ★My upper body and face flush. Nervous Excited Hot Drinking Menopause

Perspiration & Hydration

- ◆I sweat Usually Often Sometimes Rarely
- ◆I generally drink water or beverage A lot Often Rarely.

Appetite & Digestion

- ★My digestion is Very good Normal Weak Very Weak.
- When I (Eat too much am stressed) I get upset stomach. Usually Often Sometimes Rarely
- When I get upset stomach, I have symptoms of Bloating in the stomach Bloating in the whole abdomen Stuffy chest Headache

Defecation

- ◆ I generally pass my bowels ___ times every ___ days Constipation Normal Loose stool Diarrhea
- ★ When I don't pass my bowels In the morning, a day, 2-3days, 3-4days), I get (extremely, moderately) bloated and feel (extremely, moderately) discomfort.
- ★ I do get loose stools and diarrhea when I get cold abdomen/ eat or drink cold stuff milk, beer & alcohol spicy food oily food/ get stressed eat a lot

Urination

- ◆ I have very frequent frequent seldom urination than others.
- ◆I (always sometimes rarely never) have incomplete emptying of the bladder

Menstruation

- ◆Cycle (Regular Irregular) ◆ Cramp (very severe severe moderate little)
- ◆ Menstrual blood (heavy normal scanty dark pale clots)

Thorax

- ◆ I (always sometimes rarely never) get palpitation
- ◆ I (always sometimes rarely never get) chest congestion

Sleep

- ★ I normally sleep good bad
- ◆ I (always sometimes rarely) can't fall asleep within (30min 1~2hr 2~3hrs 3 or more hrs) especially when I'm (stressed tensed in other places preparing for a big day tomorrow hearing noises sensing a light)

Whole Body

- ◆ Stamina (very high high normal low very low)
- ★ I easily get swelling on my (hands feet legs face whole body).
 My legs swell up easily when I walk or standing

◆ What brings you here?

- ①
- ②
- ③

■ This Questionnaire is about your average emotional state.

Please circle 1~2 options that describe most closely your average emotional state

Please cross out 1~2 options that describe your least likely average emotional state



1. Angry. Become irritable and angry easily. Bad-tempered, Petulant, frenzies



2. Easily get excited and nervous. You find it hard to stay calm.



3. Worry. You worry about small things and/or worry about my health all the time



4. Sensitive. You are very sensitive and easily get frustrated.



5. Nervous. You feel uncomfortable and unrested most of the time. You may frequently feel rushed, restless or impatient.



6. Sad. You often feel sad and want to cry. You are easily moved to tears.



7. Fear. You frequently feel timid and get frightened easily.



8. You feel a great weight on your shoulders. You endure the anger and what others have to say but often feel unfairly treated.



9. Depressed. You rarely have fun and often feel dark, stagnant. You conceal yourself and/or avoid interactions with others. You feel passive, dependent or helpless.

Detailed Charting (Practitioner Use)

◆What happens when you are stressed, tired, emotionally affected?

Cold & Heat

- ◆Body Temperature Scale: Heat ① ② ③ ④ ⑤ ⑥ ⑦ ⑧ ⑨ ⑩ Cold ① ② ③ ④ ⑤ ⑥ ⑦ ⑧ ⑨ ⑩
- I can't sleep in the cold Cold makes my body stiff and heavy.
- I need to wear more layers compared to other people when it's cold
- ◆ My (hands, feet or _____) are cold very cold and achy numb.
I wear socks during sleep even in the (Spring, Summer, Fall) time.
- ◆ My (hands, feet or both) are warm. I have a burning sensation in my (hands, Feet or both)

Perspiration

- ◆ My (hands feet) sweat a lot. After I sweat in sauna, I feel (heavy light)
- ◆ I drink water and beverages, because I feel (dry mouth, thirsty, habitually it's healthy)
- ◆ I drink alcohol ___times/week. From drinking alcohol, I easily get drunk face and body get very red sick
- ◆ I have a history of fatty liver jaundice hepatitis high liver enzyme level other liver conditions family history

Digestion

- ◆ I (often, sometimes) get (acid regurgitation heart burn nausea belching) when (eating spicy food, drinking alcohol, stressed, early morning, empty stomach, car sick, brushing teeth)
- Have a weak stomach. Feels nauseous and throws up. Usually have a car sick. Burps often
- ◆ Generally, my appetite is (very good, normal, little) and the portion is (large, medium, small)
- ◆ When I miss a meal, I feel (weak and tired normal) and get hungry right away

Defecation

- ◆ Usually have a constipation diarrhea I can't pass a bowel when I am stressed or at unfamiliar place.
- ◆ Laxatives: Now Before
- ◆ I frequently have feeling of Incomplete Bowel Movement (tenesmus). Severely Moderately Rarely
- ◆ Even though I get diarrhea, I feel (light fatigue and heavy).
- ◆ I (always sometimes rarely never) get severe gas retention.

Urination

- ◆ I generally urinate ___ times in daytime & ___ times at night. I have nocturnal enuresis ___ times a month.
- ◆ I (always sometimes rarely never) have incomplete emptying of the bladder therefore I have to go more often and it gets worse when I'm stressed or tired.
- ◆ I have urgency incontinence hesitancy of urination or dysuria hematuria cloudy urine and pain when bladder is full

Menstruation

- ◆ How many? Children ___ Abortion ___ C-section___. Gets bruises often. Varicose veins, Sublingual blue vein, Blue tongue,
- ◆ Near My period I feel or get (chills body ache low grade fever like to eat more like to meat like to eat sugary poor digestion poor appetite, constipation before the period loose stool or diarrhea after the period swelling and edema fatigue sleepy nervous tensed petulant insomnia

Thorax

- ◆ I (always sometimes rarely never) get palpitation when I'm (stressed excited tensed tired) with (nervousness flushed face spontaneous sweating shortness of breath)
- ◆ I (always sometimes rarely never) get chest congestion when I'm (stressed excited tensed tired) with (feeling oppressed feeling hot feeling squeezing feeling stiffness) in the chest and shortness of breath.
- I'm sighing all the time
- I get shortness of breath when I (run walk fast walk up the stairs) that is (very severe severe manageable)

Sleep

- ◆ I (always sometimes rarely never) had sleeping issue before. ◆ I (used to currently) taking sleeping medication.
- ◆ I (always sometimes rarely) can't fall asleep within (30min 1~2hr 2~3hrs 3 or more hours) especially when I'm (stressed tensed in other places preparing for a big day tomorrow hearing noises sensing a light).
- ◆ I normally sleep ___ hrs a day from ___ PM/AM to ___ AM/PM. I'm sleepy all the time and I sleep more than others When I sleep 1-2hrs less than what I used to, I get very exhausted.
- ◆ I drink ___ cups of coffee. Coffee never bothers my sleep. Coffee disturbs sleep only when I drink it in the afternoon.
- ◆ Coffee disturbs my sleep (a lot a little). When I drink coffee, I get (palpitation jittery)

Whole Body

- Feel tired all the time and easily get tired. I never feel tired I'm still functional without sleep whole day.
- ◆ I easily get swelling on my (hands feet legs face whole body)
- My legs swell up easily when I walk or standing too long
- ◆ When I am too stressed, I lose my voice have a sore throat. I need to clear up my throat often.
- ◆ When I am stressed My lips feel dry. My mouth feels dry. I can taste bitterness.
- ◆ My eyes feel tired when I sit on the opposite direction of a train's direction or look out the windows in a car ride.
- ◆ My neck and shoulder feel sore. Usually Often Sometimes Rarely
- I get dizzy when I stand up. Usually gets cramp
- ◆ I have very sensitive skin that gets red, itchy and irritated by scratching wearing metal accessories using certain cosmetic product wearing synthetic fabrics

Personality and Emotional Questionnaire (Practitioner Use)

陽(Yang)	陰(Yin)
☞ When my body condition is poor and under stress I get or do:	
<input type="checkbox"/> Go out and meeting people or do some activities <input type="checkbox"/> Emotional Eating (eating without Hunger)	<input type="checkbox"/> Never want to go out and avoid people just staying home <input type="checkbox"/> Become very lazy and don't want to move at all
<input type="checkbox"/> I'm always in a rush <input type="checkbox"/> extrovert <input type="checkbox"/> Dynamic personality <input type="checkbox"/> Bright and Cheerful <input type="checkbox"/> Active <input type="checkbox"/> Always face the problem and try to solve it <input type="checkbox"/> Talkative <input type="checkbox"/> Easily express emotions <input type="checkbox"/> Have to say what's in mind <input type="checkbox"/> When I have a problem with someone, I have to deal with it.	<input type="checkbox"/> slow and relaxed <input type="checkbox"/> Introvert <input type="checkbox"/> Static personality <input type="checkbox"/> dark and depressed <input type="checkbox"/> Passive <input type="checkbox"/> Dependent <input type="checkbox"/> avoid problems <input type="checkbox"/> taciturn <input type="checkbox"/> Hard to express emotions <input type="checkbox"/> Endure the anger and what I have to say <input type="checkbox"/> Even though other person did wrong, I don't mention and get over with it.
<input type="checkbox"/> Easily get angry <input type="checkbox"/> Petulant <input type="checkbox"/> Easily get excited and frenzy <input type="checkbox"/> bad-tempered <input type="checkbox"/> Fierce <input type="checkbox"/> Vigorous <input type="checkbox"/> Easily get frustrated and to be hurried <input type="checkbox"/> lack of patience <input type="checkbox"/> decisive <input type="checkbox"/> easily get tensed and nervous <input type="checkbox"/> emotionally feel uncomfortable and unrested most of time	<input type="checkbox"/> I don't get angry <input type="checkbox"/> I endure my anger <input type="checkbox"/> I might get angry 1~2 times out of 10 in the situation that I supposed to be angry <input type="checkbox"/> No rush and no Hurry for me <input type="checkbox"/> Very patient <input type="checkbox"/> Think too much, it is hard to make a decision <input type="checkbox"/> worry about small things <input type="checkbox"/> Hypochondria – worry about my health all the time
<input type="checkbox"/> fearless and brave <input type="checkbox"/> There is definite line for right and wrong for me <input type="checkbox"/> I cannot withstand wrongful things and justice is very important to me <input type="checkbox"/> I have a clear measurement of like and dislike person. <input type="checkbox"/> Easy for me to end Any relationship instantly and permanently <input type="checkbox"/> have to finish what I have started <input type="checkbox"/> I feel the need to do everything myself at work	<input type="checkbox"/> Timid <input type="checkbox"/> Easily get frightened <input type="checkbox"/> I feel scared without no reason <input type="checkbox"/> I hate scary movies and I cannot watch it alone <input type="checkbox"/> I am scared to <input type="checkbox"/> stay home alone <input type="checkbox"/> walking alone at night <input type="checkbox"/> stay alone in the dark room <input type="checkbox"/> Fear of Bugs, Insects and rats <input type="checkbox"/> Reduced affect display – lack of emotion <input type="checkbox"/> depressed emotion <input type="checkbox"/> lonesome <input type="checkbox"/> Sad <input type="checkbox"/> feel like to cry sometimes <input type="checkbox"/> Life is no fun <input type="checkbox"/> cannot find meaning of my life <input type="checkbox"/> I feel my self useless

ARBITRATION AGREEMENT

Article 1: Agreement to Arbitrate: It is understood that any dispute as to medical malpractice, that is as to whether any medical services rendered under this contract were unnecessary or unauthorized or were improperly, negligently or incompetently rendered, will be determined by submission to arbitration as provided by state and federal law, and not by a lawsuit or resort to court process, except as state and federal law provides for judicial review of arbitration proceedings. Both parties to this contract, by entering into it, are giving up their constitutional right to have any such dispute decided in a court of law before a jury, and instead are accepting the use of arbitration. Further, the parties will not have the right to participate as a member of any class of claimants, and there shall be no authority for any dispute to be decided on a class action basis. An arbitration can only decide a dispute between the parties and may not consolidate or join the claims of other persons who have similar claims.

Article 2: All Claims Must be Arbitrated: It is also understood that any dispute that does not relate to medical malpractice, including disputes as to whether or not a dispute is subject to arbitration, as to whether this agreement is unconscionable, and any procedural disputes, will also be determined by submission to binding arbitration. It is the intention of the parties that this agreement bind all parties as to all claims, including claims arising out of or relating to treatment or services provided by the health care provider, including any heirs or past, present or future spouse(s) of the patient in relation to all claims, including loss of consortium. This agreement is also intended to bind any children of the patient whether born or unborn at the time of the occurrence giving rise to any claim. This agreement is intended to bind the patient and the health care provider and/or other licensed health care providers, preceptors, or interns who now or in the future treat the patient while employed by, working or associated with or serving as a back-up for the health care provider, including those working at the health care provider's clinic or office or any other clinic or office whether signatories to this form or not. All claims for monetary damages exceeding the jurisdictional limit of the small claims court against the health care provider, and/or the health care provider's associates, association, corporation, partnership, employees, agents and estate, must be arbitrated including, without limitation, claims for loss of consortium, wrongful death, emotional distress, injunctive relief, or punitive damages. This agreement is intended to create an open book account unless and until revoked.

Article 3: Procedures and Applicable Law: A demand for arbitration must be communicated in writing to all parties. Each party shall select an arbitrator (party arbitrator) within thirty days, and a third arbitrator (neutral arbitrator) shall be selected by the arbitrators appointed by the parties within thirty days thereafter. The neutral arbitrator shall then be the sole arbitrator and shall decide the arbitration. Each party to the arbitration shall pay such party's pro rata share of the expenses and fees of the neutral arbitrator, together with other expenses of the arbitration incurred or approved by the neutral arbitrator, not including counsel fees, witness fees, or other expenses incurred by a party for such party's own benefit. Either party shall have the absolute right to bifurcate the issues of liability and damage upon written request to the neutral arbitrator. The parties consent to the intervention and joinder in this arbitration of any person or entity that would otherwise be a proper additional party in a court action, and upon such intervention and joinder, any existing court action against such additional person or entity shall be stayed pending arbitration. The parties agree that provisions of state and federal law, where applicable, establishing the right to introduce evidence of any amount payable as a benefit to the patient to the maximum extent permitted by law, limiting the right to recover non-economic losses, and the right to have a judgment for future damages conformed to periodic payments, shall apply to disputes within this Arbitration Agreement. The parties further agree that the Commercial Arbitration Rules of the American Arbitration Association shall govern any arbitration conducted pursuant to this Arbitration Agreement.

Article 4: General Provision: All claims based upon the same incident, transaction, or related circumstances shall be arbitrated in one proceeding. A claim shall be waived and forever barred if (1) on the date notice thereof is received, the claim, if asserted in a civil action, would be barred by the applicable legal statute of limitations, or (2) the claimant fails to pursue the arbitration claim in accordance with the procedures prescribed herein with reasonable diligence.

Article 5: Revocation: This agreement may be revoked by written notice delivered to the health care provider within 30 days of signature and, if not revoked, will govern all professional services received by the patient and all other disputes between the parties.

Article 6: Retroactive Effect: If patient intends this agreement to cover services rendered before the date it is signed (for example, emergency treatment), patient should initial here. _____. Effective as of the date of first professional services. If any provision of this Arbitration Agreement is held invalid or unenforceable, the remaining provisions shall remain in full force and shall not be affected by the invalidity of any other provision. I understand that I have the right to receive a copy of this Arbitration Agreement. By my signature below, I acknowledge that I have received a copy.

NOTICE: BY SIGNING THIS CONTRACT YOU ARE AGREEING TO HAVE ANY ISSUE OF MEDICAL MALPRACTICE DECIDED BY NEUTRAL ARBITRATION AND YOU ARE GIVING UP YOUR RIGHT TO A JURY OR COURT TRIAL. SEE ARTICLE 1 OF THIS CONTRACT.

Patient Signature: _____

Date: _____

Office Signature: _____

The Teal Center for Therapeutic Bodywork, Ltd.
Acupuncture & Chinese Herbal Medicine Informed Consent

Please take time to read this form, which will provide you with some basic information about acupuncture treatment.

Important Things to Keep in Mind Regarding Acupuncture Treatment:

- Always feel free to communicate with your practitioner about what you are experiencing during the treatment or any questions you may have about the treatment.
- Clients experience a wide variety of sensations when receiving acupuncture treatment. You may not feel much, or you may feel a small, sharp sensation as the needle is inserted. Once the needles are in, it is common to feel a sense of general relaxation, tingling, movement, temperature change, or mild achiness at the site of a needle or elsewhere; these are all positive signs that your body is responding to treatment. If a needle ever continues to feel sharp past the moment of insertion, let your acupuncturist know so that the needle can be adjusted to a more comfortable position.
- If you experience dizziness, nausea, a cold sweat, shortness of breath, or faintness during treatment, please tell your acupuncturist immediately. These symptoms may occur and are generally caused by anxiety when receiving acupuncture for the first time.
- While the needles are in place, relax and breathe fully, but do not change your position or move suddenly, as you may experience some discomfort at the needle sites.
- Maintain good personal hygiene.
- You will be more comfortable during your treatment if you have eaten prior to the session but are not excessively full.

Acupuncture and Related Techniques

I understand that I may be treated with one or more of the following techniques. I understand that not all techniques are indicated for every person or condition, and I am free to ask my practitioner for more information about techniques to be used in my treatment.

- Insertion of needles into the body at various depths and locations
- Application of heat to the skin using moxa (an herb) or a conventional heat lamp
- A massage technique called "gua sha." This treatment leaves redness on the skin that may last from 1-5 days. Slight bruising or tenderness may persist after treatment.
- Cupping to promote circulation. Cups may produce a red/purple color on the area treated lasting for 1-5 days
- Electrical stimulation of the needles using an electro-acupuncture device
- The expression of a few drops of blood from an acupuncture point may be performed to improve circulation. A lancet is inserted into the skin and a few drops of blood are expressed.
- Therapeutic herbal consultation: Herbal and nutritional supplements (which are derived from plant, animal, and mineral sources) that may be recommended are traditionally considered safe in the practice of Chinese Medicine. I understand that some herbs may be inappropriate during pregnancy. If I experience any gastro intestinal upset or allergic reactions to the herbs, I will inform my acupuncturist

Infectious Disease Prevention

I understand that my acupuncturist uses only sterile, single-use, disposable needles and follows universally prescribed precautions such as clean needle technique and hand washing to prevent the transmission of infectious disease.

Risks / Possible Side Effects

I understand that in some cases acupuncture may result in certain side effects, including local bruising, slight bleeding, dizziness,

fainting, minor burns resulting from the use of heat therapies, temporary pain or discomfort, and/or temporary aggravation of symptoms existing prior to treatment.

Patient Responsibilities

I understand that it is my responsibility as a patient to inform my acupuncturist about all aspects of my health and, as treatment progresses, to inform my practitioner of changes that occur. If I experience any pain, discomfort, or possible adverse side effects, it is my responsibility to immediately notify my practitioner.

I acknowledge that I am ultimately responsible for my own health and self-care. Making healthy lifestyle choices can substantially support my healing process and enhance the outcome of the acupuncture treatments I receive.

Confidentiality

I understand that the confidentiality of my file and the information I share in the course of treatment will be honored and preserved. I acknowledge that my practitioner is ethically and legally required to report certain information pertaining to the abuse of minors and elders or serious threats of violence.

Treatment Outcomes

I understand that each individual responds uniquely to treatment and, for this reason, my practitioner cannot guarantee the outcome of treatment. Some individuals experience total or partial relief of their symptoms after the first few treatments. Others notice a steady, gradual improvement. Occasionally, some people notice that their symptoms seem to worsen before they improve. I agree to share my responses with my acupuncturist at each follow-up visit so that my treatment plan can be adjusted accordingly.

By signing this informed consent form, I acknowledge that I have read the information above carefully and that I consent to receive acupuncture treatment.

Name (Print) _____

Patient Signature _____

Date _____

Parent Signature (if patient is a minor) _____

Date _____

Recommendation for a Diagnostic Examination

**WE, THE UNDERSIGNED, DO AFFIRM THAT _____
(NAME OF PATIENT) HAS BEEN ADVISED BY _____
(NAME OF LICENSED ACUPUNCTURIST), TO CONSULT A PHYSICIAN
REGARDING THE CONDITION FOR WHICH ACUPUNCTURE
TREATMENT IS BEING SOUGHT.**

(Signature of patient)

(Date)

(Signature of acupuncturist)

(Date)

The Code of Virginia requires that prior to performing acupuncture, a licensed acupuncturist shall either "(i) obtain written documentation that the patient had received a diagnostic examination from a licensed practitioner of medicine, osteopathy, chiropractic or podiatry with regard to the ailment or condition to be treated or (ii) provide to the patient a written recommendation for such a diagnostic examination." (§54.1-2956.9 of the Code of Virginia)

Instructions to Licensed Acupuncturist:

The law requires the Board of Medicine to adopt a standard form to be used by licensed acupuncturists in recommending a diagnostic examination. **Therefore, this form must be given to any patient seeking acupuncture treatment from whom the acupuncturist has not obtained written documentation of a diagnostic examination from a licensed practitioner of medicine, osteopathy, chiropractic or podiatry for the ailment or condition being treated.**

- The form must be in duplicate with one copy to be given to the patient and one copy kept on file with the patient's records.
- The form must be signed and dated by both the patient and the licensed acupuncturist.
- If the patient does not understand English, the licensed acupuncturist must either provide the form in the language of the patient or ensure that it has been translated for the patient in his language.

The Teal Center for Therapeutic Bodywork, Ltd.

CLIENT AGREEMENT

HIPAA regulations require the following signed authorization:

I (name)_____ (address)_____

give permission for my Teal Center practitioner to take notes about me, including health history/medical and/or personal information I choose to disclose. I understand that this information will be kept strictly confidential.

I also understand:

1. That massage therapy, bodywork and acupuncture
 - ◆ is for the purpose of stress reduction, relief from muscular tension and spasm, general relaxation and improvement of circulation and energy flow;
 - ◆ is not a substitute for medical examination or diagnosis and that it is recommended that I see a physician for any physical ailment that I might have.
2. That the massage therapists, bodyworkers and acupuncturists
 - ◆ do not diagnose illness, disease or any other physical or mental disorder;
 - ◆ do not prescribe medical treatment or pharmaceuticals; and
 - ◆ do not perform any spinal manipulations.
3. That any and all of my appointment times are reserved exclusively for me and that I am responsible to remember them and to pay for appointments that I miss, cancel or reschedule with less than 24 hours notice.

I authorize The Teal Center to charge my credit card on file for the full amount of any appointment missed, cancelled or rescheduled with less than 24 hours notice.

I have stated all my known medical conditions, agree to keep my practitioners updated on my physical health and to update my medical history as necessary.

Name_____

Signature_____ Date_____

POLICIES

Please **READ** and **INITIAL** each of the following

Welcome! Thank you for choosing The Teal Center!

_____ Appointments missed, cancelled or rescheduled with less than 24 hours notice will be charged in full. To avoid being charged for a missed appointment, we invite you to send a friend or family member in your place. Also, if we can fill appointments that are missed, cancelled or rescheduled with less than 24 hours notice the client will not be charged. *It is your responsibility to remember your appointments.* Confirmation calls are made 36-48 hours prior to the scheduled appointment.

_____ The Teal Center and its practitioners abide by the ethical standards of practice established by their respective certification boards (NCBTMB and NCCAOM). All clients shall refrain from any behavior that sexualizes or appears to sexualize the client/therapist relationship. If such behavior occurs at any time, therapists are instructed to terminate the session; payment will be made in full by the client and the Teal Center reserves the right to prohibit the client from returning to the Teal Center.

_____ If you have a cold or other contagious illness, please call us before your appointment so we can check with your therapist to see if it is appropriate for you to come in.

_____ In order to preserve a peaceful environment, we ask that you silence your cell phones while at The Teal Center.

_____ Tips are appreciated but *never* expected. If you wish to leave a gratuity for your therapist we ask that you do so in cash or by check made directly to the therapist.

_____ If you move or change phone numbers, it is your responsibility to inform us. This is important so we can reach you in case of any emergency or any necessary and unforeseen scheduling changes.

_____ The Teal Center does not submit insurance claims. We are happy to provide you with medical receipts, any treatment notes and payment history for your personal records. We will communicate directly with your insurer *at their request only.*